

## **4.1(i) Probation & Parole Services**

### **Who We Are**

Probation and Parole Services of the Ministry of Community Safety and Correctional Services contributes to community safety by providing effective supervision of adult offenders, ages 18 years and older, who have been sentenced by the Court to a period of community supervision (such as Probation or Conditional Sentence) or who have been released on parole by the Ontario Parole Board.

### **Risk Assessment and Management**

Probation & Parole Officers supervise offenders to ensure compliance with probation/conditional sentence orders and parole certificates. This includes taking appropriate enforcement action when offenders are not in compliance. They assess offenders based on risk and program/service requirements and provide rehabilitative programming through both in-house and partner community agencies. Probation & Parole Officers also prepare reports for the courts and the Ontario Parole Board and work collaboratively with police, victims, employers, family and programming agencies to ensure that community safety is key to all decision-making regarding supervision.

### **Contact and Communication with Victims**

Probation & Parole Officers will:

- Make every reasonable attempt to contact the victim, including contacting Police and the Victim Witness Assistance Program for assistance
- Maintain contact with the victim as per a negotiated schedule
- Give the victim the opportunity to offer information to assist in determining risk assessment
- Offer information and resources to the victim for local and province-wide victim services

Probation & Parole Officers can provide the following information about adult offenders to the victims:

- Whether or not the offender is in custody and if so the release date
- Whether or not the offender is on probation/parole or conditional sentence
- The offender's parole eligibility date
- Standard conditions of the probation/parole/conditional sentence order
- Conditions that pertain directly to the victim
- The general geographic area in which the offender will reside after release from custody

Due to the seriousness of partner abuse and sexual assault cases, Probation & Parole Officers will be extremely vigilant of any indication of subsequent abusive behaviour or non-compliance with the conditions of the supervision order specific

to victim issues, including but not limited to, failure to attend mandated counselling. When the Probation & Parole Officer becomes aware of new allegations of abuse by the offender, the police and Ontario Parole Board (where applicable) must be advised immediately.

## **Accountability**

A representative from Probation & Parole Services will participate on the QCCAV protocol sub-committee and will bring forward and communicate issues and concerns identified throughout the North, Central & South Hastings and Prince Edward County areas. Probation & Parole Officers will participate in DART/HART calls. Complaints or concerns regarding the quality or nature of services received through Probation & Parole Services can be addressed with the Probation & Parole Officer involved. In the event that the person remains dissatisfied with the resolution offered at this level, he/she may direct the concern to the Area Manager.

### Contact Information

Area Manager (A) – Jolyon Thompson  
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