

4.2(j) Three Oaks Shelter and Services for Abused Women and their Children

Our Mandate:

Three Oaks believes women and children have the right to live in an environment free of violence and abuse. Services include temporary shelter to women and children, nonjudgmental, supportive counselling and advocacy and public education about violence against women and children.

Safe Shelter—Three Oaks offers residential services for women in transition, safety planning and individual and group counselling in the shelter, a 24 hours crisis line and court support. Women are assisted by the Women's Service Worker in seeking permanent housing and referrals to appropriate community agencies. There is no charge for our service and all meals and basic necessities are provided. The shelter is staffed 24 hours a day, 7 days a week.

Children's Services—Three Oaks recognizes that children may have issues separate from their mother and may require counselling. A playroom with toys and games is available for children's use during their stay. A Children's Service Worker is available to talk to mom and kids. Special outside events for the kids are provided by this program for children residing in the shelter.

Outreach Services—this program has Outreach Counsellors who offer short term, goal oriented counselling for women in the community and former residents who have experienced abuse or are experiencing abuse. This service is offered in Belleville, Quinte West and Hasting County. Groups are offered in each location. A Children's Outreach Worker provides individual and group counselling for children who have witnessed violence in their home. A mother's group is also offered.

Transitional Support Program—the Transitional Support Worker aims to assist women in building stable lives free of violence. The program may include safety planning, referrals, assistance in finding/maintaining housing, and advocacy with other agencies and follow up support.

Family Court Support Program—the Family Court Support Worker offers support and advocacy to women who have experienced violence and are involved in the family court process.

Training and Education Program—the Training and Education Coordinator offers Public awareness seminars around the issues of violence against women and the services of Three Oaks. Other topics related to abuse are also offered.

Three Oaks Shelter and Services

Three Oaks Shelter and Services P.O. Box 22162 Belleville, ON Email: threeoaks@bellnet.ca www.threeoaksshelterandservices.ca	24 hour Crisis Line: 613-966-3074 1-800-267-0533 Business Phone: 613-967-1416 Fax: 613-966-6008 TTY Accessible Service
Trenton And Belleville Offices	Phone: 613-967-1416
Centre Hastings:	Phone: 613-473-1976 1-888-275-0710

Hours of Operation:

Crisis intervention and shelter services are available 24 hours a day, 7 days a week.
Community Counselling Monday to Friday 9-5. After hours by arrangement.